Establish a Semi-Autonomous Model for Board Reform in partnership with Business & Industry which retains Independent Boards while strengthening State Oversight

### **State Administrative Oversight and Supervision of Licensing Boards**

Board Semi-Autonomy with B&I May Be Best First Step for Licensing and Regulating Nevada's Professions<sup>1</sup> The best first step for establishing B&I oversight of Nevada's Boards may be enjoining a semi-autonomous relationship by which Boards retain authority for the professions or occupations they regulate under their individual practice acts while other aspects of Board operations fall under the umbrella oversight of B&I. Under this framework, Boards would retain their independent status and authority to license and establish standards for their professions and would benefit from B&I's review of regulatory actions, operational practices, and administrative procedures.

1 Governor's Office of Finance, Division of Internal Audits Report No. 19-03 - June 25, 2019

Semi-Autonomy provides the flexibility and responsiveness to the public and profession while providing greater oversight and consistency in how the Boards operate. Boards regulate their profession and set qualifications for licensing and standards for practice; issue licenses, prepare, conduct, and grade examinations; discipline licensees; hire their own staff; and answer inquiries from licensees and the public.

Semi-Autonomy Retains Responsiveness to the Public and Enhances Accountability for the Profession<sup>1</sup>

1 Governor's Office of Finance. Division of Internal Audits - DIA Report

## Oversight Provided by a Core of Personnel Experienced in Board Operations<sup>1</sup>

1 Governor's Office of Finance, Division of Internal Audits - DIA Report No. 19-03 - June 25, 2019

In its executive oversight role, B&I could hire, direct, and manage personnel experienced in the core functions of board operations. Suggested core functions could include:

- Administration Overall organization of board operations;
- Fiscal Budgeting, accounting, financial reporting and internal controls;
- Legislative and regulatory Interface with the Legislature and LCB;
- Investigative Provide assistance to Boards that lack resources;
- Legal Review of cases, advise on due process and other areas; and
- Human Resources Personnel policies, compensation, performance reviews, and training.

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#### Semi-Autonomous Board Reform

## Retains Independent Boards / Strengthens State Administrative Oversight

The Office of Boards, Commissions and Council Standards provides dedicated *Administrative Support* to Independent Professional and Occupational Licensing Boards ensuring compliance with State administrative standards.

#### The Office:

- establishes standardized administrative procedures, including but not limited to licensing, regulatory, operational, and administrative practices
- monitors performance and compliance with standards
- provides dedicated liaison personnel, State Liaison Officers
  - o with experience in Board administration & the Office's administrative services
  - o who is the primary contact person for administrative services, and
  - o coordinates utilization of B & I services and other State agency services
- assesses Administrative Costs and Fees through Department cost allocation process

# Office of Boards, Commissions and Council Standards Administrative Services Available

- Centralized Administration Full administrative services
  - ✓ Staffed and operated by the Office; all services
  - ✓ Option for small boards; small licensee base; limited funding resources; few complaint investigations
- Semi-Autonomous Administration Selected administrative services
  - ✓ Staffed and operated by the Independent Boards
  - ✓ Option for well established Boards with compliant administrative systems
  - ✓ Office establishes Uniform Standards
  - ✓ Office conducts Financial and Performance audits/reviews
  - ✓ Office provides/coordinates administrative services on a fee basis

#### **Optional Administrative Services**

- ➤ Internal Infrastructure Information technology / website management;
- Fiscal Budgeting, accounting, financial reporting and internal controls;
  - o Audit services / Procurement / contract management
- Legislative and regulatory Interface with the Legislature and LCB;
  - o BDR requests, tracking, reporting
  - Regulation development and review
  - Investigative Complaints, follow-up and tracking
- Legal Review of cases, advise on due process and other areas;
  - o Formal hearings, Hearing Officers, notices, legal representation
- Human Resources Personnel, payroll and benefit administration;
  - Personnel policies, compensation, performance reviews, staff training